

General Information for Proper Submission of Specimens

Specimens must be properly collected, labeled, processed and transported. Special packaging is needed for the transport of infectious substances, and must be done by an individual trained in accordance with the US Dept of Transportation (DOT) and the International Air Transportation Association (IATA) regulations. The following lists some of the possible causes for specimen rejection and test cancellation:

- Unlabeled or improperly labeled specimen (including mismatch with requisition)
- Insufficient volume
- Improperly processed specimen (e.g. uncentrifuged gel separator tubes)
- Improperly transported specimen
- Specimen beyond stability limits
- Compromised specimen (e.g., hemolysis, lipemic, clotted specimens)
- Inappropriate specimen container
- Leaking specimen or other unsafe conditions (e.g. syringes with needles attached)
- Specimen in incorrect or expired tubes or transport media
- Specimen without a test order, or test request without a specimen

The submitting client will be contacted for notification of possible rejection &/or test cancellation.